



Plan Name: SilverScript Value		
Company Name: SilverScript Insurance Company	Contract ID: S5601	Plan ID: 6
<i>Plan Customer Service Phone Number</i> For Members: 1-866-235-5660 For Non-Members: 1-866-552-6106 Website: http://www.silverscript.com/en-US/Default.aspx		

Plan Characteristics 2009	
Monthly Premium	\$26.10
Total Premium	\$313.20
Annual Deductible	\$295
Cost Sharing Structure	Generic: \$8 Preferred Brand: \$33.75 Non-Preferred Brand: \$98 Specialty: 25%
Type of Extra Coverage Offered in the Gap ¹	No Gap Coverage
Benefit Type Detail ²	AE
\$0 Premium with Full Low Income Subsidy	Yes
Number of Drugs on Formulary	

2008 Plan Performance Ratings	
Amount of Time Beneficiaries Spent on Hold When Calling (minutes : seconds)	:18
Calls Disconnected When Customer Calls Drug Plan (%)	0.2
Delays in Appeals Decisions (per 10,000 enrollees)	0.9

Complaints about the Drug Plan *	0.45
Complaints about the Plan's Benefits and Access to Prescription Drugs *	0.02
Complaints about the Plan's Drug Pricing *	0.12
Complaints about Joining and Leaving the Plan *	0.26

* Rate per 1,000 enrollees

How Helpful is Your Plan When You Need Information [§]	78.1
Rating of Drug Plan [§]	66.8
Getting Prescriptions Easily [§]	90.1
Availability of Drug Coverage and Cost Information [§]	100
How Often the Plan's Drug Prices Change [§]	21.5

[§] A higher number indicates a better score.

1 - Gap Coverage Descriptions-

"All": 100% of drugs are covered through the gap
 "Many": ≥65% to <100% of drugs are covered through the gap
 "Some": ≥10% to <65 % of drugs are covered through the gap
 "Few": >0% to <10% of drugs are covered through the gap,
 "No Gap Coverage": 0% of drugs are covered through the gap

2 - Benefit Type Detail-

"DS": Defined Standard, \$295 deductible, 25% co-insurance, donut hold, catastrophic coverage;
 "AE": Actuarially Equivalent, same deductible, different cost sharing;
 "BA": Basic Alternative – may be smaller deductible, with or without different cost sharing;
 "EA": Enhanced Benefits, additional premiums associated with more generous coverage which is not subsidized by CMS

Information taken from the Center for Medicare and Medicaid Services website in October 2008. <http://www.cms.hhs.gov/>