



Plan Name: HIP Enhanced Part D New York		
Company Name: HIP Insurance Company of New York	Contract ID: S5741	Plan ID: 3
<i>Plan Customer Service Phone Number</i> For Members: 1-800-447-8255 For Non-Members: 1-800-447-6979		
Website: http://www.hipusa.com/		

Plan Characteristics 2009	
Monthly Premium	\$39
Total Premium	\$468
Annual Deductible	\$0
Cost Sharing Structure	Tier 1: \$5 Tier 2: \$25 Tier 3: 50% Tier 4: 25%
Type of Extra Coverage Offered in the Gap ¹	Many Generics
Benefit Type Detail ²	EA
\$0 Premium with Full Low Income Subsidy	No
Number of Drugs on Formulary	3740

2008 Plan Performance Ratings	
Amount of Time Beneficiaries Spent on Hold When Calling (minutes : seconds)	:43
Calls Disconnected When Customer Calls Drug Plan (%)	0.4
Delays in Appeals Decisions (per 10,000 enrollees)	0

Complaints about the Drug Plan *	0.66
Complaints about the Plan's Benefits and Access to Prescription Drugs *	0.04
Complaints about the Plan's Drug Pricing *	0.16
Complaints about Joining and Leaving the Plan *	0.36

* Rate per 1,000 enrollees

How Helpful is Your Plan When You Need Information [§]	
Rating of Drug Plan [§]	
Getting Prescriptions Easily [§]	
Availability of Drug Coverage and Cost Information [§]	100
How Often the Plan's Drug Prices Change [§]	37.9

[§] A higher number indicates a better score.

1 - Gap Coverage Descriptions-

- "All": 100% of drugs are covered through the gap
- "Many": ≥65% to <100% of drugs are covered through the gap
- "Some": ≥10% to <65 % of drugs are covered through the gap
- "Few": >0% to <10% of drugs are covered through the gap,
- "No Gap Coverage": 0% of drugs are covered through the gap

2 - Benefit Type Detail-

- "DS": Defined Standard, \$295 deductible, 25% co-insurance, donut hold, catastrophic coverage;
- "AE": Actuarially Equivalent, same deductible, different cost sharing;
- "BA": Basic Alternative – may be smaller deductible, with or without different cost sharing;
- "EA": Enhanced Benefits, additional premiums associated with more generous coverage which is not subsidized by CMS

Information taken from the Center for Medicare and Medicaid Services website in October 2008. <http://www.cms.hhs.gov/>